Cameroon Baptist Convention Health Services

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SAJOCAH receives with Gratitude

STOP PRESS!!
Read the HS Chronicle and pass it on to the next person

BIBLE VERSE
“Neither this man nor his parents sinned,’ said Jesus ‘but this happened so that the works of God might be displayed in him’. John 9:3 (NIV).

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Mainstreaming Disability in Development: CBC Health Services moves from Service Provision to Strengthening Systems

The Cameroon Baptist Convention (CBC) Health Services through its disability programs has once renewed its resolve in improving a lot of Persons with Disabilities (PWDs) and promoting disability-inclusive development at all levels in Cameroon. This resolve was taken last February 14, 2020, during the launching of the 4th and 3rd Phase of the Socio-Economic Empowerment of Persons with Disabilities (SEEPD) Program, and the Cameroon Clubfoot Care Project (CCCP) respectively.

Mr. Awah Jacques Chirac, SEEPD Program Manager says the 4th Phase of Program, which runs 2020-2022 entitled, “Enhancing Capacities and Participation of Persons with Disabilities: Building Communities for Everyone,” will contribute in improving the quality of life of PWDs.

“In this phase of the program, we will draw gains from previous phases and focus on promoting disability inclusion in practice in mainstream development. We will also step up accessibility to humanitarian and social services for PWDs,” he said.

For the 3-years that SEEPD phase 4 will last, the following key results will serve as a measuring rod; ensure that local Councils are increasingly including people with disabilities in Council activities and development, improve access to inclusive health and education, ensure that Disabled People Organizations (DPOs) are leading advocacy efforts, and improve quality program implementation for PWDs at all levels.

According to Prof. Tih Pius Mufff, Director of Health Services, the SEEPD program saw the light of day in 2009 and has for over 10-years running made remarkable achievements in developing disability-inclusive health and education, ensure that Disabled People Organizations (DPOs) are leading advocacy efforts, and improve quality program implementation for PWDs at all levels.

WE RING THE BELL 2020 CAMPAIGN
MARCH 18, 2020

It is against this backdrop that the CBC Health Services via the SEEPD Phase 4 is shifting from service-provision to strengthening mainstream systems to adopt inclusion as a core part of their mandate.

Speaking at the launching of SEEPD Phase 4 and the Cameroon Clubfoot Care Project (CCCP) Phase 3, Mr. Fon Julius Niba, CBM Country Director said CBM is committed to improving the quality of life of PWDs in poorest communities of the world irrespective of race, gender or religious belief. He noted that the Socio-Economic Empowerment Persons with Disabilities (SEEPD) program is the right platform par excellence for community-based inclusive development.

“Since 2009 this program received over five million euros, thanks to which it has extended health services through outreach clinics to over 350,000 people in 300 villages in Cameroon’s Northwest Region,” he revealed. The 4th phase of the program being launched amounts to about a billion FCFA.

In line with the prevention of disabilities resulting from clubfoot, Dr. Ndasi Henry, CCCP Clinical Supervisor said the 3rd Phase of the Project will focus on reducing the incidence of mobility impairment caused by clubfoot as well as improve social inclusion. “We will in this phase work to ensure that the treatment of clubfoot is integrated into the public health system in Cameroon, canvass for the participation and uptake of services by families and communities as well as improve on the monitoring, control, and reporting of interventions undertaken in clubfoot clinics,” he said.

Dr. Ndasi equally revealed that they will leave nothing to chance in supporting clinics and medical institutions in the country to have their personnel trained on the Ponseti Technique in correcting clubfoot. The Ponseti technique, according to the Orthopedist, remains the cheapest, affordable and flexible method in treating clubfoot. “The method needs no special room, and takes only 3-weeks training for health personnel to effectively carry out the procedure,” assured Dr. Ndasi.

The program launching presented an opportunity for media partners from the print and audio-visual to be informed on the ideals of the CBC Health Services’ disability programs so that they will, in turn, use their airspaces and media vehicles to inform their audience on promoting a disability-friendly world. By and large, mainstreaming disability in development ought to and should be everyone’s responsibility.
**SEEPD Donates to SAJOCAH Bafut**

On the sidelines of the launching of Phase 4 of the Socio-Economic Empowerment of Persons with Disabilities (SEEPD) was a donation of braille items to the St. Joseph Children and Adult Home (SAJOCAH) Bafut. Sister Geraldine, a Physiotherapist at SAJOCAH received the gifts on behalf of her organization.

Handing over the braille items, Mr. Warri Denis, CBC Health Services Chief of Administration and Finance (CAF) thanked the donor, Barbara Johnson, a seasoned braille teacher, herself blind for thinking of those who are blind in Cameroon. The CAF called on SAJOCAH to make judicious use of the donated items that included: 10 braille typewriters and ribbons and 15 mobility canes.

Speaking the CBR Supervisor, Mr. Kenchi Joseph who coordinated the brief program added that Barbara Johnson volunteered with the CBC Inclusive School and Braille Center Kumbo from 2015-2018. She did this donation to support learners with visual impairments in special centers in Kumbo, Bafut, and Mbengwi.

Sis. Jick Geraldine, on behalf of SAJOCAH receives with gratitude gifts donated to enable PWDs access quality education.

**CBCHS Partners with Roche Pharma to boost Cancer Services in Cameroon**

Roche Pharma, a leader in the pharmaceutical industry and Oncology is working towards a Memorandum of Understanding (MoU) with the CBC Health Services to improve cancer care for patients in Cameroon. In a two day workshop that held at the CBC Health Services Resource Center in Mvam, Yaounde from January 29-30, 2020, Roche Representatives had the opportunity to interact with staff of the Cancer Care Program including medical doctors, and other departments like the chaplaincy, the pharmacy, Palliative Care, and Nursing Care. During this workshop, Roche was updated on the situation of cancers in Cameroon, and the work done by the CBC Health Services so far.

According to the Director of CBC Health Services, Prof. Tih Pius Muffih, the new dimension of working with Roche on Oncology drugs and other diagnostics will go a long way to improve on the quality of care that is given to cancer patients in Cameroon. The MoU that the CBC Health Services will sign with Roche will enable the provision of cancer drugs at very affordable prices to be made available to patients in Cameroon. The diagnostics that will be received directly from Roche after the signing of the MoU will put in place effective equipment to be used in diagnosing cancer cases more appropriately. Working with Roche will also enable the putting in place of other funding sources and preventive strategies to diagnose and prevent cancer in the population of Cameroon.

It is worth noting that cancer treatment has evolved progressively within the CBC health Services which initially only advised and asked people to stay safe from cancer and administered pain killers to those in need. Recently, the institution established the Cancer Registry and is now offering cancer therapy like radiation, chemotherapy and other forms of treatment. There are hopes for improvement especially with Roche for more effective cancer drugs for patients at affordable prices.

Cameroon’s Operations Manager for Roche Pharma, Mr. Charles Ngoh says the partnership with the CBC Health Services will go a long way to improve the situation of cancer awareness, funding, diagnostic capabilities, and medicines. When improved, patients living with cancer will be able to go through their journey in a very smooth way. "The CBC Health Services shares the same vision of giving hope to cancer patients in Cameroon, and therefore, the right partner to accomplish our shared vision," Mr. Ngoh.

An internist working in Medical Oncology at the Mbengo Baptist Hospital, Dr. Francine Kouya has also applauded the cooperative meeting with Roche to discuss together and know the challenges faced in the cycle of cancer treatment by the medical staff, the screeners, the psychosocial support department, the pharmacy, and the survivors. Noting that it is impossible to treat cancer in isolation especially in low and middle-income countries, there is the need for a holistic approach that will ensure treating the patients with a single protocol. As a result, CBC Health Services is working with other partners with extensive experience in cancer treatment for a better foundation for the CBC Health Services cancer work.

Through the Communication Unit of the CBC Health Services, Prof. Tih addressed the public, cancer patients and most especially affected families on this World Cancer Day commemorated on February 4, 2020. To the general public, he called on them to endeavor to get cancer education as well as do their screening for various forms of cancers. Many different kinds of cancers ranging from pediatric cancers to women’s cancers to men’s cancers can be treated if detected early. For those who already have cancer, he encourages positive living. Patients should seek appropriate treatment and be on the treatment regularly following the Doctor’s prescription. To families with cancer patients, he cautions them to treat these patients with love and to be gentle with them and accompany them throughout the course of their illness and treatment to enable them to live comfortable lives.

Mr. Charles Ngoh on his part, says the Cameroon cancer patients like others the world over have the right to treatment. As leaders, we must do something to address the needs of these patients and everyone should work towards giving hope to patients.
People in Cameroon’s Urban Slums Accept Family Planning

The Women’s Health program of the CBC Health Services has officially held a closeout meeting of a Family Planning project that was aimed at “Addressing barriers to Family Planning in urban slums in two urban cities of Cameroon. The meeting in Yaounde took place at the CBC Health Services’ Mwan Resource Centre Complex on February 19, 2020.

Opening the meeting, Mrs. Mbok Eveline Asongwe representing the Director of the CBC Health Services, expressed her appreciation for the implementation of such a laudable project in Cameroon. She expressed her hope that with the ending of this “pilot” phase of the project, there will be sourcing for more funds that will enable these services to be extended to more people who are living in urban slums in Cameroon.

The 6-month project that ran from August 1, 2019, to January 31, 2020, was implemented in four Health Districts of Biyem-Assi and Cité Vert in Yaounde, and New Bell and Bonassama in Douala.

Dubbed FP2020, the project is a global partnership that supports the rights of women and girls to decide—freely and for themselves—whether, when and how many children they want to have. It works with governments, civil society, multilateral organizations, donors, the private sector and the research and development community to enable 120 million additional women and girls to use contraceptives by 2020.

The project’s objective is to strengthen the capacity of 30 existing Community Health Workers (CHW) (15 in Yaounde and 15 in Douala) to integrate Family Planning (FP) services (information, services, and supplies) in their routine community activities with urban slums in the cities of Yaounde and Douala cities by January 2020. A total of 33 CHWs and 22 FP providers were trained on the provision of different FP methods/techniques, evidence-based information, and counseling and a total of 5028 clients were served with FP services. The uptake of these services ranged from counseling, Sayana Press, Pills, Male Condoms, and Female Condoms.

It is thanks to the funds from the donor organizations: United Nations Foundation (UNF), and FP 2020 RRM that the project could be implemented with the aforementioned commendable successes. The successes however did not come smoothly.

While noting as challenges difficult terrain that hindered movement during the rainy season, inadequate motivation for CHWs to carry out activities and the unreceptive nature of some community members, the project staff were not deterred, says project Supervisor, Mrs. Manjuh Florence. The enthusiastic Community Health Workers have continued services in these slums, even at the close of this phase of the project.

With the experience after this project, the recommendations have been the provision of equipment for long term method insertion and removal (Implants and IUD), consumables to Health Facilities in these slums, the training of more CHWs for FP services and provision of logistics to facilitate their activities, as well as the development of FP manuals for CHWs. While working towards an extension of this project, lessons learned will be utilized to ensure continuous improvement, until FP methods in these slums are effectively used.

Speaking to the Communication Unit of the CBC Health Services, the project consultant Dr. Simon Manga affirmed the success in the implementation of the project “thanks to the dedication of all project staff and the CHWs. As a pilot project, the results are good and there is the possibility of more funding to expand the project into other slums in the country, which could not be reached initially because of the limited funding”. The West Region of Cameroon is in view, given the number of IDPs hosted in the region.

Quizzed on what he can give as advice to the government given the alarming poor living conditions of people in the slums, Dr. Manga laments on the poor hygiene and calls on the government to pay more attention to the health of these vulnerable people. The provision of good drinking water, roads, and health facilities will help these poor people attend to their basic needs.

It should be noted that many people don’t believe in FP, while a lot more are ignorant about what it is all about.

The misconception about Family Planning in Cameroon and some parts of Africa according to the Project Supervisor, Mrs. Manjuh Florence, is because of ignorance. She adds that “When people are counseled on FP and its different methods, they accept it and start using it. Misconceptions are usually borne from the wrong notion that FP is out to stop people from giving birth.” Awareness creation through the Community Health Workers who educate on both the natural and artificial methods of FP has helped people to make informed decisions. This has led to people accepting FP and this acceptance results in people who are willing to use FP.

The District Medical Officers of the four implementing districts and the Regional Focal persons for Reproductive Health for Yaounde and Douala, all appraised this project while renewing their usual commitment to work together for the health of people in their respective health areas of jurisdiction.

A network of Community of Practice Recounts Successes in Gender-Based Violence Management

An improved Standard Operating Procedure (SOP), strong and robust referral pathway and an enlarged network of members in the Community of Practice (CoP) are some of the key achievements of joint efforts in the management of Gender-Based Violence (GBV) cases.

Members of the CoP in the Northwest region highlighted their milestones on February 21, 2020, during the Close Out phase of the Canadian Fund for Local Initiative (CFLI) project dubbed, “Providing Quality Compassionate Care and Case Management of Gender-Based Violence (GBV) in Humanitarian Context”.

Community of Practice against GBV evaluates milestones reached in restoring the dignity of survivors
Mr. Warri Denis, Chief of Administration and Finance (CAF) at the CBC Health Services in an opening address, saluted members and partner organizations in the Community of Practice for their work in translating the mission of addressing gender-based violence to practical interventions at the community level.

"Gender-based violence in recent past seemingly was a foreign concept to us. We used to read about it in books and journals. However, it was not that it didn’t exist in our communities. We just lacked the necessary tools and resources to identify it. Today, thanks to our holistic approach in providing care to all, we have reached milestones in identifying and managing GBV. Hence, I urge you in the Community of Practice to mainstream interventions that will create a society free of GBV at large," the CAF admonished.

“Gender-based violence undermines the health, dignity, security, and autonomy of its victims, yet it remains masked in a culture of silence. Victims of violence can suffer sexual and reproductive health consequences, including forced and unwanted pregnancies, unsafe abortions, traumatic fistula, sexually transmitted infections including HIV, and even death,” says United Nations Population Fund (UNFPA).

Mrs. Ndaghia Cordelia, Divisional Delegate of Women’s Empowerment and the Family for Mezam, during the meeting, appreciated the CBC Health Services for championing new strategies like the CoP and inclusion in the fight against gender-based violence in the region. She equally used the forum to salute the members of CoP for staying true to the call of fighting GBV in their respective communities. “This network of CoP is indeed the right step in the right direction towards having communities void of GBV. I call on us to remain committed to improving the lives of all in our communities,” she said.

The Mezam Community of Practice is made up of social workers, legal minds, mental health staff, clergy, economic and livelihood actors and faith-based organizations.

### SIEP Making Great Strides, Changing the Lives of Children with Disabilities

**Imagine an additional 151 children, abandoned at home, not going to school because of their disabilities. As if that is not enough, they are left alone to wallow not only in the pain of not having a normal lifestyle like other kids but also their parents keep asking God why?. Did you know that society makes had dashed hopes of going to school because of the limited number of Inclusive schools as well as their accessibility. In some cases, the closedown of schools as a result of the socio-political crisis in the country rendered the situation even more challenging. It is sad to say many parents with children with disabilities are still left in this dilemma.

**Background**

Before the introduction of the Sustainable Inclusive Education Project - SIEP of the CBC Health Services and the CBC Education Department sponsored by the Liliane Funds, many children with disabilities were bent on providing comprehensive, compassionate and quality care to survivors. Ms. Nsono noted.

It is worth noting that thanks to the CFLI Project, over 300 GBV survivors have received lifesaving and economic empowerment services that have restored their once lost human dignity.

**Objectives**

With the specific objective to increase access to quality inclusive education for children with disabilities, the SIEP was launched in 2017. Parents and children with disabilities began to smile because an opportunity to send their children to school again or for the first time had been given them.

**Intervention**

Today, some 151 children with disabilities are admitted to CBC Nursery, Primary and Secondary Schools in the North West and West Regions of the country. Among them are 73 boys and 78 girls with impairments ranging from speech, physical, hearing, visual, cerebral palsy, dwarf, Down syndrome, foot deformity, albinism, low vision, mental instability, watery eyes as well as other forms of disabilities.

As a result of these interventions, parents and children with disabilities have rekindled hope for a better future.

The SIEP Communication Officer caught up with the grandmother of Patrick, a little 6-year-old boy with cerebral palsy and this grandmother could not withhold her joy. She expressed that before now, Patrick was not going to school because all the schools she had visited told her that her grandson didn’t have a place in their school.

"Presently I am feeling so happy and that is the same way Patrick feels because he had the desire to go to school but there was no school that accepted him," the grandmother rejoiced. How it all came about, she said, "I was sharing my frustration with a doctor at the hospital that my grandson wants to go to school but there is no school for him. He then referred me to bring him to CBC School Nkwen. With the excitement, the very next day, I took Patrick and his chair to School. I make sure he is in school every day. I remember when I started taking him to school, people in my neighborhood were asking where I am taking that kind of “thing” to, what can he do? Will I be able? They asked many questions to discourage me but I am even stronger in my grandson to school. I am sure they are the ones who are ashamed now that he is in school and doing well!"

Claudette is an orphan of 23 years, another pupil at the CBC Primary School Nkwen. She has not been to school since the age of about 7 says the aunt who is now acting as the mother of Claudette. She recounts that “the family discovered her disability due to reports from school that she had a destructive spirit. She was checked by medical doctors in different hospitals and confirmed she had no problem. Because of the reports from school about her destruction, she stopped going to school which made us all feel bad. Today, Claudette is a pupil of Primary one at the CBC School, thanks to awareness from the project. I am the most grateful mother. I usually feel guilty of depriving my daughter of schooling even as an educationist who knew children with disabilities deserve a chance. I am happy she is not in a school where everyone has a disability because she likes imitating children a lot. I believe going to school will help her not to feel the absence of her parents”.

Both parents, as well as many others, are grateful to the sponsors of the project for institutionalizing inclusion in CBC Schools; with the added advantage that they are mission schools that offer the education of the heart. “Thank you and let God bless you,” are the words on their lips.

These are just a few among the many happy stories of parents whose children were left at home because of their disabilities. Now they have an opportunity to study alongside other children without disabilities, all thanks to the Sustainable Inclusive Education Project funded by the Liliane Foundation.
PMEL Concept to Improve Quality of Service and Data Results in CBC Health Services

After the feedback from the pilot phase of the Planning, Monitoring, Evaluation, and Learning (PMEL) system at Mboppi Baptist Hospital Douala (MBHD), the concept is anticipated to improve on the quality of service and data results in the CBC Health Services.

PMEL was conceived in April 2019 at the Director of Health Services (DHS) Office in Bamenda to improve on the quality of service delivery and data results collected within the different programs of the CBC Health Services and the organization at large.

Chirac, the results of the method used over the years and success recorded, used as evidence during several advocacy visits to the Ministry of Public Health contributed to the ministerial decision. “The appointment of the Clubfoot Focal Person at the Ministry and the subsequent approval of the Ponseti Method demonstrates the goodwill of the government in ensuring that all children born with clubfoot deformity are treated. I am hopeful that if this decision is implemented in all the 179 district hospitals in the country, it will drastically reduce the prevalence of clubfoot in Cameroon,” concluded Mr. Awa.

The Project Manager pointed out that the CBC Health Services with funding from CBM Germany has been committed to treating clubfoot over the years but from the date the Minister took the decision, clubfoot ceases to be a CBC Health Services affair; rather the CBC Health Services will avail itself to be a technical partner to the Ministry of Public Health.

“I expect to see improved access to treatment by children with clubfoot with the increase in the number of children with clubfoot so far. He said that the decision of the Minister aims to ensure early prevention of disability resulting from clubfoot using the Ponseti method. This, he noted, is because Ponseti is classically for children less than 2 years while those above 2 years will be corrected through surgery.

Dr. Ndasi reiterated that since 1979 till date Ponseti method has been established to be the best method of treating clubfoot. He expressed the willingness of the CBC Health Services to train Physiotherapy staff on the approved method to ensure effective implementation of the decision with a good outcome.

Reacting to the Ministerial decision, the Director of CBC Health Services, Prof. Tih Pius Muffih in a circular addressed to all heads of Clubfoot Clinics appreciated them for the successes recorded in the previous phases of the program which were used as evidence for the technique to be officially approved. He urged them to continue putting in their best in preventing disabilities resulting from clubfoot deformity.
Government adopts CBCHS' Ponseti method in treating Clubfoot

Dr. Chimoun Daouda, West Regional Delegate for Public Health has saluted the services Kouhouat Baptist Health Center (KBHC) is offering to the population in the West Region of Cameroon. The Regional Delegate made the commendation during a visit to the Health Center on January 28, 2020.

During the visit, the West Regional Public Health boss and his entourage made a facility tour of KBHC where they, inter alia, assessed the malaria treatment protocol at the facility with essential anti-malaria regiment surveillance, dilution of disinfectants, vaccines for preventable diseases, vaccination calendar, family planning uptake, waste management system and record-keeping system.

Nfor Gilbert Nfor, CBCHS Communication Unit correspondent in Kouhouat relays that after the facility tour, the visibly satisfied Dr. Chimoun (Regional Delegate) said, “I am impressed with what I have seen and assessed. I have seen diligent health workers here who are tirelessly providing care to clients in a very clean environment. I know you are my collaborators at the base, I count on you to meet the health care of all in this region,” he submitted.

It is worth noting that the Regional Delegate and team was received upon arrival at the Health Center by Mr. Yongka Wilfred, Chief of Center accompanied by staff and the Health Committee members.

The visit of the West Regional Delegate for Public Health to Kouhouat BHC was part of his contact tour to health facilities in the Bangourain Health District.

Baptist Hospital Mutengene

BHM’s Housekeeping Department Produces Best Staff for 2019

The staff body of Baptist Hospital Mutengene (BHM) has elected the Staff of the Year for 2019. Euphoria greeted the announcement of Magdaline Enjema, housekeeper as Staff of the Year during the declaration of the election results in Chapel during Morning Devotions on February 4, 2020.

BHM Administrator, Mr. Loke Samuel Mboma, in his comic flair, plunged the entire staff into a burst of laughter with momentary silence as everyone awaited the pronouncement of the overall best staff dubbed Staff of the Year. He took time to appreciate the Election Committee for carrying out their task with diligence in selecting the Staff of the Year.

The election of Staff of the Year at BHM was done alongside the election of Nurse of the Year. In this category, Patience Nfor was crowned as the best overall nurse for 2019.

Speaking to CBC Health Services Communication Unit, Magdeline Enjema, BHM Staff of the Year for 2019 said, “I am humbled and happy for being recognized as Staff of the Year. I want to thank my colleagues for nominating me”. “To maintain the standard and the trust bestowed on me as overall best staff I will put in hard work, God being my helper”, she said.

According to Emmanuel Nfor Gamngong, BHM Assistant Administrator-in-charge of Personnel, the election of Staff of the Year is a policy of the Cameroon Baptist Convention (CBC) Health Services. During the election, we expect staff to select amongst them a staff who has shown exceptional qualities of assiduousness, politeness, compassion, availability and exemplary Christian character at work.

“The nominations for the Staff of the Year and Nurse of the Year were through secret ballot after which, we tallied the nominations and selected the best five in each category and then presented to the staff body for final elections to come up with the overall best three,” he said.

The best three for Staff of the Year category were Magdaline Enjema, Charles Nfu, and Dr. Muma Rex. While for the Nurse of the Year category were Patience Nfor, Fri Micheal and Ngah Fedrick.

Dr. Muma Rex, the second runner-up said “I am honored that my colleagues recognized my input to the services we render to clients. Besides I want to thank my wife who ensures that I am out of the house on time and in the right frame of mind to serve. I call on my colleague doctors to be committed to their calling as a doctor in serving humanity and in that light, everything will fall in place.

The election of Staff of the Year spurs staff to maintain serviceable qualities as well as the standard of care the CBC Health Services has envisioned for her clients in Cameroon and beyond. The elected staff received cash prizes form the hospital’s administration.

Physiotherapy Services Uptake: BHM Embarks on Awareness Campaign

The Physiotherapy (PT) Department of Baptist Hospital Mutengene (BHM) has unveiled a lofty plan to scale up the uptake of services by clients offered at the department in 2020. Theophilus Ndifen, Physiotherapist Assistant says they have embarked on service awareness campaigns to keep the community abreast of the breadth of services the PT Department is offering.

The PT Assistant said, “One of our first stops was during the Pastors Retreat for the Douala Field that held at the Health Services Complex Mutengene recently. During the retreat, we presented some of our services inter alia the treatment of clubfoot and management of cerebral palsy. The goal of the presentation was to invite the clergy to be part of the referral chain by identifying children with clubfoot and cerebral palsy and referring them to the department for proper care”.

The PT department equally schooled clergy on how to prevent backaches, which is a common health problem affecting many in the community. Quizzed on some of the causes of backaches the PT Assistant says poor body posture and body mechanics are the principal causes of backaches.

In a separate development, the workforce of the PT Department has increased following the posting of one Physiotherapy Assistant to the unit effective January 2020. The coming of the PT Assistant has brought the number of staff at the unit to four.

Confident Building Conference empowers CBC Health Services’ Female staff.

Following innumerable problems that women face on daily basis managing families as well as their homes, which at times affect their output at work, the Social Work Department of the Cameroon Baptist Convention (CBC) Health Services has come up with a novelty dubbed, ‘Confident Women’s Conference’.

Mrs. Kyota Therese, says the Confident Woman’s Conference is a platform where female staff [women] of CBC Health Services rally to voice out some of those pertinent challenges affecting them, be it at home or work. “Women make up the majority of the CBC Health Services’ personnel, as such, if problems affecting them are not addressed, the organization’s workforce, as well as output, is affected,” she said.

The Confident Women’s Conferences will be staged in all the facilities of the CBC Health Services. During its maiden edition at Kumba Baptist Health Center, the Conference had over 81 women in attendance. The women highlighted during the one-day conference that domestic violence, economic dependency, absentee fathers in the lives of their children and home, were some of the problems that choke efficiency at work, noted Therese.

Informed on their difficulties, the facilitators of the conference drilled the women on economic independence techniques, building healthy homes as well as schooled singles on how to prepare for marriage.

“With these techniques, we are confident to have a healthy female workforce across the CBC Health Services. We want women to be healthy holistically to be there for their families as well as at work. The best thing you can give to your family is yourself,” she added.

It is worth noting that Confident Women’s Conferences will provide a database for informed decisions on curbing difficulties affecting the performance of female staff at work.

Kouhouat Baptist Health Center Crowned Reliable Health Partner

The Regional Delegate made the commendation during a visit to the Health Center on January 28, 2020.
Mboppi Baptist Hospital Douala

**MBHD’s Poll of Medical Doctors on Increase**

Mboppi Baptist Hospital Douala (MBHD) does not only stand out as one of the health facilities providing exemplary health care in Cameroon’s Economic Capital but is renowned for its large poll of medical doctors to take care of the heavy patients’ attendance.

According to Dr. Guy Molea, MBHD’s Chief Medical Officer (CMO), the hospital has 36 medical doctors who cover the hospital all the days of the week. He noted that as the patients’ needs to grow every other day, the hospital is also flexible in increasing the number of doctors to respond to the health needs of her clients.

One of the recent doctors to join the MBHD’s Poll of Doctors is Dr. Fopoussi Nelly, an ophthalmologist. Her coming brings the number of ophthalmologists in the hospital to two. Speaking to CBC Health Services Communication Unit, Dr. Fopoussi revealed that “I consult an average of 45 patients a day since taking up services at MBHD’s Eye Department last November 1, 2019.”

Tontu Zik, Senior Ophthalmic Technician and head of the department said the new ophthalmologist is shouldering the workload they had to battle with in the past when the lone ophthalmologist at the time was absent. He remarked that within her brief stay, Dr. Fopoussi has already immersed herself into the routines of the department. She has joined the other staff in the weekly departmental presentation. “The presentations permit us to share knowledge on how to handle cases. Eye care advances every day, hence, we must stay up to date,” the ophthalmologist cautioned.

Meantime, the MBHD’s Eye Department is envisioning to begin retinal surgery in the days ahead.

**Bonaberi Baptist Health**

**BBHCD commemorates Cervical Cancer Awareness Month**

The Women’s Health Program (WHP) at Bonaberi Baptist Health Center Douala (BBHCD) has joined the rest of the globe in observing the Cervical Cancer Awareness Month through a screening campaign.

The campaign, which ran from January 13 to February 8, 2020, screened over 117 women, with those having precancerous cells treated.

The World Health Organization (WHO) says cervical cancer has a high mortality rate in low-and middle-income countries (including) Cameroon. Despite the high mortality rate, WHO underscores that applying the right preventive measures could significantly lower this rate.

In line with preventive measures, early screening is a top priority which is the mainstay of the Women’s Health Program of the Cameroon Baptist Convention (CBC Health Services).

**BBHCD PT Department Geos Operational**

The Physiotherapy (PT) Department is the newest unit to have gone operational at Bonaberi Baptist Health Center Douala (BBHCD). The department which went underway last November 15, 2019, has witnessed a steady increase in the number of clients for various musculoskeletal problems.

Speaking to CBC Health Services Communication Unit, Bernard Yungong, Advanced PT Assistant and pioneer staff of the department says we have been overwhelmed with the number of clients we receive barely months after takeoff. Scanning through his register, Bernard says between January 20 and February 20, 2020, a total of 228 clients visited the department.

At this initial stage, the PT Department is facing challenges of equipment and lack of an exercise area for clients with mobility problems. “I want to use this opportunity to call on the powers that be to get us necessary equipment so that we can meet our clients’ needs with ease,” he pleaded.

The coming of the PT Department on the advent of the pilot phase of the Planning, Monitoring Evaluation and Learning (PMEL) program has aided the unit in tracking reports of her activities using the tool. “The PMEL reporting model paints a vivid picture of procedures and modalities carried out on patients, equipment used and frequency of use as well as personnel needs,” notes Benard.

According to the PT Assistant, the PMEL reporting model is an ideal reporting model that can help in decision making. Besides the PT Department, another new unit that has gone operational at BBHCD is the Laundry. Mr. Mbanye Lucas, Chief of Center (COC) says with the coming of the Laundry, the health center will no longer send linen to Mboppi Baptist Hospital Douala (MBHD) for cleaning as was the case in the past. The unit has a washing machine that washes and squeezes linen ready for spreading or drying.

**Etoug-Ebe Baptist Hospital Yaounde**

**EBHY Staff devise ways to support Bill Penders**

The patient turnover in Etoug-Ebe Baptist Hospital Yaounde (EBHY) has been on a steady rise since the start of 2020 with a total of 11,198 clients seen in January. The increase has also resulted in a rise in the number of bill penders, some of who abscond without paying their bills after treatment.

According to the Supervisor of Nursing Services (SNS), Ms. Nshom Grace, a bulk of these bill penders are internally displaced persons and other underprivileged persons who are poor and unable to pay for their medical bills after treatment. Initially, the hospital would give them commitment forms to pledge payment after discharge from the hospital, but most of the time, they don’t come back to pay nor pick calls when called to be reminded of their commitment.

As a result, the hospital has taken measures to recover money lost to bill penders. Finance clerks now go round the wards to update patients of their bills, while social workers encourage the patients to pay their bills. In recent times, the staff sometimes contribute money to the chapel to support those who face difficulties paying their bills especially the IDPs. Reports say, the initiative which most of the beneficiaries are very appreciative of, is worth emulating by the staff of other CBC Health Services facilities.
EBHY Medical Block to be constructed Soon

A giant project to construct a medical block to accommodate many services and departments at the hospital has been hatched. The hospital administration presented the vision at the Goals and Budget meeting held in November 2019 in Douala and was applauded and approved by the CBC Health Services administration. According to Hospital Administrator, Mr. Yongwa Zacs, the project, which is expected to commence in April 2020 will cost an estimated 600 million FCFA.

When constructed, the structure will host the following services and departments: Eye; Ear, Nose, and Throat (ENT), Physiotherapy, Pediatric unit, X-ray/Ultrasound section with advanced imaging amongst other departments. It is hoped that the medical block will put to rest the long-standing problem of space in Etoug-Ebe Baptist Hospital Yaoundé.

Performance-Based Financing Committee created in EBHY

Etoug-Ebe Baptist Hospital Yaoundé (EBHY) registered with Performance-Based Financing Initiative in September 2019 and in October 2019, three of the hospital staff were selected and sent to undertake five-day training on quality of services, the attitude of staff, community evaluation, quality of equipment and other indicators of quality services. Upon completion, these staff have formed a Committee for PBF in the hospital where meetings are held every month with a community member invited each time the meeting is held. Resolutions, minutes and committee members of the meeting are always presented to the PBF team from the World Bank that visits the facility frequently to evaluate the quality of services offered.

Performance-Based Financing is a World Bank initiative to support health facilities that demonstrate and offer quality services to the population. It is hoped that with quality and improved services offered, EBHY will win the award sooner or later.

STEP Project improves the lives of children with Disabilities in Yaoundé

The Support Tools Enabling Parents (STEP) project has through sensitization increased the number of children with cerebral palsy and other forms of disabilities that are being attended to and helped at EBHY. According to Ngong Constance Yafi, special education and field worker for the project, parents of children with these disabilities who used to reject these children and considered them as curses to their families, have come to accept their children and are ready to support them live improved quality of life, thanks to intense sensitization and education carried out in the hospital.

Another field worker, Esidie Maclane Esong, says they work with the children in their homes, follow them up in schools and where ever they spend time. Due to the collaboration between the staff of the hospital and parents of these children, their lives have been improved greatly; those who could not sit, stand with support using parallel bars can today do so, using advanced cerebral palsy chairs and parallel bars provided by the hospital.

As of now, the hospital sees over 30 and rising cases of children with cerebral palsy while outreach for the condition is done every Thursday of the month.

Meantime, work on identifying and following-up with other children with disabilities is done in homes, hospitals, schools, and vocational training centers. As of now, the hospital attends to 100 CWDs with many of them doing well; one in Higher Teacher Training College, two in master’s degree programs in the University of Yaounde, one doing a bachelor degree and dozens of others in secondary schools sponsored and supported by the STEP project.

CBCHS Facilities in Yaoundé procure Blood Banks, other Paraphernalia

Constant blood shortage in the three CBC Health Services facilities in Yaounde may soon be a thing of the past with the recent procurement of blood banks for Etoug-Ebe Baptist Hospital Yaoundé, Ekoumdoum and Nkoabang Baptist Health Centers.

The facilities call on voluntary donors wishing to save the lives of people with a shortage of blood to come and donate. The head of the Laboratory for Etoug-Ebe Baptist Hospital, Aboki Pius noted that the blood available in the banks has been saving the lives of many patients in the hospital. He revealed that many donors are donating, and contact numbers of people with rare blood groups such as rhesus negative have been gotten to contact them in time of emergency. A further plan is underway to create a Voluntary Blood Donor Association to ensure that there is always blood in the Banks.

According to Ngam Brenda Nambu, Laboratory technician and HOD at Ekoumdoum BHC, the blood bank has been very helpful in the hospital especially in emergency cases where there is no one to donate nor get similar blood groups. She appeals to people of goodwill to do free will donation.

The same feeling and appreciation were expressed by Mr. Ndukong Godlove Senda, Chief of the center of Nkoabang BHC who said the equipment has been installed and ready for use in the facility. He also called on all to be free will blood donors to save lives.

Pharmacies of Etoug-Ebe, Ekoumdoum, Nkoabang Improvise ways to ensure available Drugs at all times

Beclay Jerim, Pharmacist at EBHC says there has been a rapid increase in the number of patients attended to in the hospital pharmacy with an average of 250 clients attended. Similar trends are witnessed in Ekoumdoum as attested by Ngam Brenda Nambu, Laboratory Technician, and HOD and in Nkoabang as noted by Tahat Benderline Bonseh, Pharmacy Auxiliary.

Reports say, recent adjustments on the prices of some services and drugs in Nkoabang partly account for the high client turn over in the health center. The adjustment of prices, the effectiveness of the hospital drugs and the reliability of the drugs, thus attracting more patients to our facilities, are some of the reasons advanced for the recent influx of clients in the pharmacy.

Wound Care Trainers revise Skills at Workshop

Wound care trainers from Etoug-Ebe, Ekoumdoum and Nkoabang attended a continuous education meeting at the Mvan Resource Center recently. The three-day seminar that ran from January 30 to February 1, 2020, was led by Carolyn Brown from Mbimbo Baptist Hospital as the main trainer.

Ayeah Genesis, Advanced Practice Nurse Assistant, and HOD of Treatment Room of Etoug-Ebe said, the focus of the seminar was to update and educate staff on how to assess wounds and attend to them, what to watch out for before commencing treatment, and the different treatments associated to them.

According to Akem Delores Kuyein, APNA/Wound care trainer at Nkoabang Baptist Health Center, the seminar provided the opportunity for trainers to put in place strategies to improve on the services and set new goals.

According to Delores, an extended trainer meeting held from February 3-5 at Etoug-Ebe Baptist Hospital still led by Carolyn Brown. Five other trainers from Nkoabang, Ekoumdoum, BHM, Etoug-Ebe facilitated at the meeting that included other participants from all these facilities including Voundou Baptist Health Center.

During the meeting, the Wound Care Trainers mapped out strategies to improve wound care treatment in CBC Health Services facilities. Continuous education and seminars are part and parcel of every CBCHS hospital department as a strategy for improving the quality of services offered to the clients.
EBHY TSD scales up production of hand sanitizer boxes alongside other major projects

The Technical Service Department (TSD) of Etoug-Ebe Baptist Hospital Yaoundé (EBHY) has been leading the hospital towards quality service delivery. The TSD head of department, Sahla Leonel Ndži, says the department has produced hand sanitizer boxes and installed them in all strategic locations in the hospital such as door entrances.

The department has also produced several shelves, tables, chairs, benches, roughing an external toilet for the department, constructed and installed toilet pots for the new building of the TSD, and have constructed and managed waste disposal and inclination center where all hospital wastes are disposed of and burnt. These, the HOD explained, are all part of the department’s preparation for the envisaged new hospital building expected to be constructed in the months ahead. He also noted that the initiative is apt for a hospital of that standard.

Physiotherapy Services embracing New Wind at Etoug-Ebe, Ekoundoum, Nkoabang

The physiotherapy (PT) department of Etoug-Ebe is attending to many more patients than ever before, seeing an average of 10 patients daily and 70 during Orthopedic visits. The department staff pay follow-up visits to children with cerebral palsy (CP), and treat other children with clubfoot. According to Nfor Asana Nkuh, Physiotherapy Assistant, this three-man staff department is also doing public sensitization in the various OPDs and counseling to parents of children with clubfoot on how to improve the quality of life for them. Mr. Nfor commended the support of Dr. Nana Christopher (orthopedic surgeon) who comes every month for support visits. He said the presence of the orthopedic is always reassuring and ensures collaboration for the good of the children with clubfoot and other forms of disabilities.

At Ekoundoum, a vision for the PT department there is developing. The Supervisor of CBCHS PT Services, Mr. Fanfon Timothy made the announcement recently during a supervisory visit. While sharing his vision for the PT department, he announced that new equipment will be bought and a gym built in the hospital premises for the public. These, he explained, will not only generate revenue to the health center but also ensure that staff and community people who visit the gym keep fit and live healthy lives.

Over at Nkoabang Baptist Health Centre, Timothy shared the same vision with the Chief of Center while talking about ways in which the department has to be fully functional with new equipment procured.

In Etoug-Ebe, the PT department is fully on course but for the space issue. It’s is hoped that with the construction of the envisaged medical block of the health center, the department will blossom even more. The vision has been borne while awaiting administrative approval and budgeting to put into effect.

Dental Services on a steady rise in Etoug-Ebe, Ekoundoum, Nkoabang

Etoug-Ebe Baptist Hospital Yaoundé (EBHY), one of 11 dental departments of the CBC Health Services sees an average of 50 clients daily. According to Dr. Tamtoh Zoneph Theresia Bouetou, Supervisor of CBCHS Dental Services, the staff like their peers across the system, are well trained, knowledgeable and very experienced.

Dr. Theresa explained that the workload in the department is heavy, given the high patient turnover. It is her wish that all CBC Health Services dental departments should have at least a dentist and a therapist to adequately manage the patient overflow. At the time of this report, two staff were on practical experience effective February 1, 2020. Reports say the employment of staff under practical experience will go a long way to boost the department. The staff of the department was in their new dental scrubs.

In Ekoundoum, the dental department sees over 330 clients monthly. This rapid increase, according to Mamua Marie Ndive, (EDDA), is a result of the quality of services the department offers, the influx of IDPs, staff hospitality towards clients, confidence in the structure that gives reliability, and ownership of the facility by community members.

The 7-man staff department is headed by Dr. Melissa Yakossa, who at press time, was on leave and relieved by Dr. Djialeu Romnal, HOD of the Dental Department of Etoug-Ebe who will again be leaving for Mboppi Baptist Hospital Douala, where he has been transferred.

In a chat with CBCHS Communication Unit, Dr. Djialeu Romnal expressed satisfaction with services offered at the hospital. He confirmed his transfer to Mboppi effective February 17, 2020.

EBHY WHP Department observes ‘Pink October’

The commemoration of ‘Pink October’ from October 15-31, 2019 is still an interest to our Etoug-Ebe based correspondent, Yengo Ruth who believes that the message of the World Breast Cancer Month every October is relevant throughout the year. The theme for 2019 was “Early detection saves life”.

‘Pink October’ every year is geared towards early detection of breast cancer, remembrance of those who have lost their lives through breast cancer and also to raise funds for research and treatment. The activities during this period included; sensitization, the making of pink balloons and free campaign for breast examination.

Etoug-Ebe Baptist Hospital was blessed with a presentation by Bong hazeheh Diana on breast cancer, during which she encouraged everyone to do a monthly breast examination. She said even men are supposed to do breast examination as men also develop breast cancer. During the screening campaign, some 12 clients were detected with breast masses who were either asked to do USS or FNA and mammography, while some had retracted bloody breast nipples. These cases fitted well with the take-home message that “early detection saves life”.

EBHY ENT Department faring well

The department has experienced a tremendous increase in patient turnover from 25 patients to an average of 40 patients attended to daily. According to Ndahleh Peter Rudy, ENT clinical officer at the hospital, the workload in the department keeps increasing with more new patients than old patients seen daily.

Dr. Acha Evaristus, Supervisor of ENT services in the CBC Health Services and ENT specialist visited the facility from February 6-9, 2020. Tata Haddison Wanka, another clinical officer at the department observed that the ENT specialist from Mbingo Baptist Hospital attended to cases they could not handle such as adenoidectomy, tonsillectomy, and thyroidectomy. Is should be noted that Dr. Acha visits the health center every three months to provide specialist support. His presence always pulls more clients to the facility who, otherwise, should have been referred to travel distant places to access the services he offers when around.
EBHC Maternity commences intensive care unit with an upsurge in delivery

The intensive care unit started in October 2019 with an incubator, oxygen concentrator, and a plan to acquire phototherapy. According to Mikwa Prosper Fonshoh, Nurse Midwife and HOD of the maternity, at least five babies have been rescued through the Unit. These children had problems with the early onset of neonatal infection and premature deliveries. She rejoiced that the babies were successfully managed and discharged to go home with excellent results.

The head nurse remarked that before now, such babies used to be referred elsewhere and most often, before they get to where help can be gotten, exposure and other factors could lead to their deaths. The unit is managed by Mrs. Ndze Grace, an intensive care nurse monitoring the babies.

The coming of the intensive care unit is a major achievement of the health center in recent months. The maternity has experienced an upsurge in delivery in the facility with an average of 5 deliveries per day and 75 babies delivered every month.

According to the HOD, this results from the quality of services the maternity offers, availability of the theatre in case of cesarean section, the intensive care unit and competent staff. A majority of the deliveries are normal with an average of 10 cases of cesarean section per month.

The department has a staff capacity of 15, among who are 7 midwives, 5 Nurse Assistants, with many who come on relief duty.

EBHC receives new Ophthalmologist

Dr. Lydia Fokunang assumed duty on January 6, 2020. She takes over from Dr. Kamsang Pius, pioneer ophthalmologist in EBHC, now transferred to Nkwen. According to Anghua Delphine Menshi, Ophthalmic Medical Assistant (OMA), there has been a significant increase in client turnover with an average of 25 clients seen daily. She attributes the increase in the presence of the ophthalmologist and the theatre. Many cases that used to be referred to because of the absence of these two are now being attended to in the hospital.

Meantime, the 7-man staff of the department attended to in the theater daily with cesarean section (CS) being the most common forms of operations carried out in the theater. The theatre has 1 Anesthetist, 2 scripts, 1 Gynecologist (Dr. Destin Tambo), 1 Ophthalmologist (Dr. Lydia Fokunang Nijkang) 2 scrub Nurses, and 1 Nurse Anesthetist.

According to Ophilia Berinyuy, X-Ray/ Ultrasound Department, the department sees and makes an average of 5 glasses daily for clients. He revealed that astigmatism and presbyopia are the most common eye refractive errors that glasses are meant to correct for vision. The symptoms for these conditions are: include straining to see, fatigue in the eye, headaches, blurred or unclear vision.

The optician added that everyone is recommended to own glasses to protect the eyes from sun rays, computer, telephone, and from hazardous foreign particles in the air. These glasses are found in all EBHC health services facilities in Cameroon.

To keep abreast with the client’s need in the theatre, a patient monitor machine used for vital signs and a modern Microscope has been bought. The department has plans of growing in staff capacity and equipment in the years ahead.

EBHC Laboratory keeping up to Task

The theatre of Ekoumdoum Baptist Health Center, which went operational on October 9, 2019, is bringing many patients to the health facility for diverse surgical operations. According to Ndeng Joshua Momoh, a Peri-Operative Nurse, the theatre has attended to 102 clients in its three months of existence and counting. He revealed that an average of 20 clients are attended to in the theater daily with cesarean section (CS) being the most common forms of operations carried out in the theater. The theatre has 1 Anesthetist, 2 scripts, 1 Gynecologist (Dr. Destin Tambo), 1 Ophthalmologist (Dr. Lydia Fokunang Nijkang) 2 scrub Nurses, and 1 Nurse Anesthetist.

The department has plans to begin a microbiology Laboratory by the second half of the year. The HOD wants the public to know that 75 to 80 percent of services at the hospital are provided on the spot and the laboratory has the best-trained staff to offer reliable services to clients.

EBHC Laboratory procures Modern Equipment to boost Quality Services

The X-ray and Ultrasound Echography department of Ekoumdoum Baptist Health Center has procured new paraphernalia called an Ampfire machine. This equipment is used to detect the human papillomavirus (HPV) that causes cervical cancer and also used to do genotyping (getting the type of HPV). According to Ngam Brenda Nambu, Laboratory Technician and HOD of the Lab, this equipment is very efficient, reliable, accurate and time serving in diagnosis.

The X-ray and Echography department has also acquired and installed an Electrocardiogram machine. The equipment is used to monitor the waves and functioning of the heart by recording electrical impulses of the heart. Compared to the one previously used by the hospital, the modern equipment is more reliable, provides clearer results and is time-saving. The acquisition of this equipment has improved on services rendered in the department. The Ultrasound Unit sees an average of 20 clients daily, while the X-ray Unit sees at least 7 clients daily. Five staff manage both the X-ray and Ultrasound departments.

According to Ophilia Berinyuy, X-Ray/ Ultrasound Assistant Technician, the department is also aspiring to have hysterosalpingography (HSG) set which is used to detect problems in women who have problems of conception, and also to procure digital x-ray equipment. This equipment is capable of detecting exactly what could be the cause of a woman’s inability to conceive. The plans to acquire this equipment are expected to be realized by March 2020.
Nkobang Baptist Health Center

**NBHC experiencing Dramatic Increase in Patients Attendance**

Nkobang Baptist Health Center (NBHC) has been experiencing a drastic increase in patients turn over since the new Chief of Center (COC), Mr. Ndukong Godlove Sanda assumed duty on November 1, 2019. Reports say patients’ attendance skyrocketed from 1,663 in November 2019 to 2,683 clients in January 2020.

Quizzed, the seasoned Assistant Nurse/Midwife/Screener attributed this increase to quality of care, approaches towards clients, as well as adequate supervision of workers to ensure that work is done professionally. The experienced COC has organized meetings with staff and advised them on how to approach patients, as well as meetings with departmental heads to improve facilitative supervision.

Another initiative to bring back patients to the health center has been to work with the Administrator of Etoug-Ebe Baptist Hospital Yaounde to reduce prices of some procedures and some drugs which were expensive and scared patients. Today, he says, patients now flock in because of the reduced prices.

Following the high patient turn over, the health center has constructed an extension room to solve the problem of congestion. The extension, the COC explained, will host the statistics office and hence create more space for other departments.

In other news, the health center projections and goals for 2020 have been set and are in motion. The health center intends to improve patient care in the Ultrasound department by getting an ultrasound Machine, improve on constant water supply by drilling a borehole in the compound, and improve on documentation and record-keeping in the facility by purchasing two desktop computers. The Center also envisages setting up a physiotherapy department, complete the payment for the health center land, and regularize an additional one hectare with the treasury. Nkobang Baptist Health Center needs 49 million FCFA to achieve set goals for 2020.

**Nursing Care at NBHC**

The quality care injected by the new Chief of Center is also felt with the increasing number of patients in the ward. According to Buh Evelyne, Advanced Practice Nurse Assistant, patient turn over has improved drastically in the men and women’s wards. The department that used to attend to 1 to 2 clients for men and women, now sees 3 to 4 respectively on a daily basis, giving an average of 70 admissions per month. The department has 19 staff and admits mostly malaria and typhoid cases which are most common in the locality of Nkobang and Yaounde neighborhoods.

Mrs. Buh also agreed that the increase in patients attendance is linked to the reduction in prices of some procedures, drugs, lab tests, Antenatal fees, and consultation. For example, she noted that consultation, which used to be 2000fcfa is now 1000fcfa, and encouraging patients who used to shy away because of prices.

At the level of the Treatment Room, Akem Delores Kuyein, Advanced Practice Nurse Assistant (APNA) and Woundcare Trainer noted that outreach and sensitization has increased drastically in NBHC in recent times. She remarked that the department has witnessed growth with outreach and sensitization has increased drastically in NBHC in recent times. She remarked that the department has witnessed growth with a capacity of 2 staff in October 2019 to 4 staff in January 2020, plus the reduction in prices of consultations, drugs and some procedures, there is the need for general sensitization of the public on these recent changes.

The diabetic clinic has also been on the rise since January 2020 with an increase in client turnover. Delores Kuyein revealed that a record book has been obtained wherein clients’ numbers and addresses are written for follow up. Since January 2020, circumcisions are done regularly daily.

Like in any other health facility, the newfound patients flow at Nkobang Baptist Health Center ends up at the pharmacy. According to Tata Banderline Bonseh, Pharmacy Auxiliary, on relief duty from Etoug-Ebe at the time of this report, said the department attends to an average of 40 clients daily.

1. Continue to thank God for sustaining our services in the NW and SW regions even in the ongoing crisis.
2. Lives and property continue to go up in flames in the two restive regions, the latest being the massacre in Ngarbuh-Ntumbaw among who were 11 CBC Christians and the destruction in Ngang and Mbem that affected three CBC pastors who lost property and are under threat of life. Pray for the affected families in this crisis.
3. Continue to pray that the warring factions will lay down their arms and seek the peace that only comes from God.

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**PRAYER CONCERNS**

3

1. Pray for survival means for persons with disabilities in the ongoing crisis.
2. Continue to pray that the warring factions will lay down their arms and seek the peace that only comes from God.
3. Continue to thank God for sustaining our services in the NW and SW regions even in the ongoing crisis.
4. Lives and property continue to go up in flames in the two restive regions, the latest being the massacre in Ngarbuh-Ntumbaw among who were 11 CBC Christians and the destruction in Ngang and Mbem that affected three CBC pastors who lost property and are under threat of life. Pray for the affected families in this crisis.

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